

Technology Solutions Network, Data Center and Help Desk Services

Saturday Work

04/11/2026 | 8:00 am – 3:00 pm

Attendees:

Adam Lopez | Jay Campos | Caleb Belshe
David Esquivel | Juan Vasquez | Humberto Acevedo
Andy Salinas | Dante Fox



IDF 5 – Switch Stack Replacement

Andy/Juan/Thomas

IDF 6 – Additional Switch To Stack

Andy/Juan/Thomas

NOC – Move Svr

Dante/David/Jay

NOC – Purge Equipment

Adam/Caleb/Beto

IDF 2 – Clean and Organize

David/Caleb/Jay

Help Desk – Clean and Organize Work Area

All

Technology Solutions Network, Data Center and Help Desk Services

Help Desk Values

- **Excellent Customer Service**
- **Usable Technology Solutions**
- **Experienced and Knowledgeable Support**

Action Items

Sub use cases in house

Calendar - Completed

Get inventory file over – Completed

Add Document Camera to Checklist – Completed

Add room combine option to checklist - Pending

Notes

Store - **The Tech Shop**

Podcast - **ESC1 Tech Talks**

Research Samanage Profile Functions

Help Desk – Find color printing use-cases and test - ????

Need more extensions – **In Progress**

Dante – Update duties calendar – **In Progress**

“Your success is our Goal!”